

COOKIES POLICY

Version 1 – October 2023



A. Introduction:

TIBIGLOBE (PTY) LTD, (hereinafter referred to as “**TIBIGLOBE**” or the “**Company**”), is a registered entity in South Africa under registration number 2018 / 054431 / 07. The registered address of the Company is 169 Oxford Road, Cradock Square, 1st Floor, Rosebank, Gauteng, 2196, South Africa. TIBIGLOBE operates under the authorization and regulation of the Financial Sector Conduct Authority (FSCA) as a Financial Service Provider (FSP) and offers Investment Services. The official website of the Company is www.tibiglobe.com (hereinafter referred to as the “**Website**”).

By accessing and using our Website, the Company utilizes cookies to differentiate your browsing activities from those of other users. This distinction enables us to offer you a tailored and efficient browsing experience, such as presenting websites based on your preferences and needs, while also enhancing the overall functionality of the site.

Our Cookie Policy aims to provide you with detailed insights into the types of cookies we use and how we utilize them. We recommend reading this Policy alongside our Privacy Policy for a comprehensive understanding of our data practices.

B. The definition of cookies:

Cookies are small data files that are typically stored on your computer's hard drive when you visit our Website. These files often contain a unique identifier or value. Unless you have adjusted your browser settings to reject cookies, our system will automatically issue cookies when you access our Website.

Cookies are commonly used on many websites, and you have the option to control their acceptance by adjusting your browser preferences. It's important to note that certain third-party entities, such as advertisers, may also use cookies on our Website(s). However, we have no authority over or access to these cookies.

It's worth mentioning that cookies do not contain personally identifiable information and are not utilized for identification purposes. While you have the choice to disable cookies, please be aware that doing so may limit your access to certain parts of our Website, particularly secure sections.

C. How to delete and disable the cookies:

You have the option to accept or reject cookies. While most web browsers automatically accept cookies, you can typically customize your browser settings to decline them if you prefer. It's important to note that declining cookies may limit your ability to fully utilize the features of the website. For more detailed guidance on disabling cookies, please visit www.allaboutcookies.org.

D. Your consent:

By continuing your usage of our Website, you consent to the placement of cookies on your computer to analyse your interactions with our Website. If you do not wish to accept cookies while using this Website, you must discontinue its usage.

E. How we use cookies:

We utilize session cookies for the following objectives:

- Facilitating the seamless transfer of information across different pages of our website, eliminating the need to re-enter data.
- Enabling registered users to access stored information during the registration process.
- Employing non-personal data solely for tagging purposes, identified by a random number.

F. Persistent Cookies:

We employ persistent cookies for the following objectives:

- Recognizing you as a unique visitor (represented by a numerical identifier) upon your return to our website, enabling us to customize content or advertisements based on your preferred interests or to prevent repetitive display of the same ads.
- Compiling anonymous and aggregated statistics that provide insights into how users navigate and utilize our site, aiding us in enhancing the structure of our Website.
- Internally identifying you through account-related information such as account name, name, email address, customer ID, currency, and location (geographic and computer ID/IP address).
- Distinguishing users within the same network to ensure accurate allocation of Transactions to the appropriate account.
- Managing research surveys to avoid excessive invitation frequency or unnecessary repetition of questionnaires you may have already completed.

G. Third Party Cookies:

This site utilizes cookies served by third parties, which serve the following functions:

- Displaying advertisements on our site and tracking user clicks on those ads.

- Managing the frequency of specific advertisements shown to you.
- Personalizing content based on your preferences.
- Tracking the number of anonymous users visiting our site.
- Conducting analysis of website usage.

H. Use of Beacons:

Certain pages on our website may contain web beacons, also known as clear gifs, which enable us to track the number of users who visit those pages. These web beacons collect limited information such as a cookie number, timestamp of the page view, and a description of the page where the web beacon is located. Additionally, third-party advertisers may also place web beacons on our site to assess the effectiveness of their campaigns. It's important to note that these web beacons do not gather personally identifiable information.

I. More information and contact information:

For further information about cookies, you can refer to the help menu in your web browser or visit independent sources like www.allaboutcookies.org.

J. Updates:

The Company may modify this policy periodically and without prior notice. Any amendments will be communicated by posting an updated version of the policy on the Website. It is your responsibility to review this policy regularly, and if you continue to use the Website following the publication of any changes, it will signify your acceptance of those modifications.



TIBIGLOBE (PTY) LTD

TiBiGLOBE is operated by TIBIGLOBE (PTY) LTD, a South Africa Investment Firm, authorized and regulated by the Financial Sector Conduct Authority (FSCA) of South Africa, with FSP License Number 50012. TIBIGLOBE (PTY) LTD registration number is 2018 / 054431 / 07.

Registered Address: 169 Oxford Road, Cradock Square, 1st Floor, Rosebank, Gauteng, 2196, South Africa.

Website: www.tibiglobe.com

Contact us: support@tibiglobe.com

